

## IMPORTANT INSTRUCTIONS FOR COMPLETING THIS FORM

*Please read these instructions carefully before completing this form. Thank you!*

- For each authorization request, please print a **new form** directly from our website.  
**Do not make copies of the form for future use.**
- Type your responses whenever possible. Handwriting is difficult for our automated ocular recognition software system to read; however, if you need to handwrite, please print and use black ink.
- Upload the prior authorization request with corresponding clinical documentation to our SDS portal at [Provider.ExcellusBCBS.com/authorizations/sds-portal](https://Provider.ExcellusBCBS.com/authorizations/sds-portal).
- Documents uploaded after 5 p.m. will not be processed until the following business day.
- To improve processing time, upload prior authorization requests and medical records one member at a time.
- Mark prior authorization requests as Urgent or Standard in the appropriate form field. If you handwrite "urgent" on the form or in the notes on a coverage page, it may be missed.
- If you do not receive a determination within the requested time frame, please call us before resending documents. If you do not call, a duplicate request could be processed, which delays intake.



# OUTPATIENT AUTHORIZATION FORM

Request for additional units. Existing Authorization Units

### Standard requests -

**Urgent request** - I certify this request is urgent and medically necessary to treat an injury, illness, or condition (not life threatening) to avoid complications and unnecessary suffering or severe pain.

**After hours, weekends, and holidays requests will be processed the next business day as received.**

\* INDICATES REQUIRED FIELD

\*Date of Birth

### MEMBER INFORMATION

\*Medicaid/Member ID Last Name, First (MMDDYYYY)

### REQUESTING PROVIDER INFORMATION

\*Requesting NPI \*Requesting TIN Requesting Provider Contact Name

Requesting Provider Name Phone \*Fax

### SERVICING PROVIDER / FACILITY INFORMATION

↳ Same as Requesting Provider

\*Servicing NPI \*Servicing TIN Servicing Provider Contact Name

Servicing Provider/Facility Name Phone Fax

### AUTHORIZATION REQUEST

\*Primary Procedure Code Additional Procedure Code \*Start Date OR Admission Date \*Diagnosis Code

(CPT/HCPCS) (Modifier) (CPT/HCPCS) (Modifier) (MMDDYYYY) (ICD-10)

Additional Procedure Code Additional Procedure Code End Date OR Discharge Date Total Units/Visits/Days

(CPT/HCPCS) (Modifier) (CPT/HCPCS) (Modifier) (MMDDYYYY)

#### \*OUTPATIENT SERVICE TYPE

(Enter the Service type number in the boxes)

760 Air Ambulance (Non-Emergent)  
712 Cochlear Implants & Surgery  
911 Dental Anesthesia - Office Visit  
709 Genetic Testing  
249 Home Health  
305 Long Term Services & Support

790 Occupational Therapy  
497 Office Visit/Specialty Consult  
927 Outpatient Hospice  
794 Outpatient Services  
210 Orthotics

(Purchase Price)

912 Oxygen Equipment/Gas Supply

202 Pain Management  
101 Physical Therapy  
147 Prosthetics

(Purchase Price)

701 Speech Therapy  
411 Surgical Procedures  
310 Vision

#### DME

417 Rental  
120 Purchase

(Purchase Price)

ALL REQUIRED FIELDS MUST BE FILLED IN AS INCOMPLETE FORMS WILL BE REJECTED.

COPIES OF ALL SUPPORTING CLINICAL INFORMATION ARE REQUIRED. LACK OF CLINICAL INFORMATION MAY RESULT IN DELAYED DETERMINATION.

**Disclaimer:** An authorization is not a guarantee of payment. Member must be eligible at the time services are rendered. Services must be a covered Health Plan Benefit and medically necessary with prior authorization as per Plan policy and procedures.

**Confidentiality:** The information contained in this transmission is confidential and may be protected under the Health Insurance Portability and Accountability Act of 1996. If you are not the intended recipient any use, distribution, or copying is strictly prohibited. If you have received this facsimile in error, please notify us immediately and destroy this document.

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